

Information Requirements Contact Form Homepage

This document is for your information – only the German version contains legally binding statements.

TEXAID Textilverwertungs-AG · Militärstrasse 1 · CH-6467 Schattdorf · Tel.+41 41 874 54 00 · Fax +41 41 874 54 01 · www.texaid.ch

Below we inform about the collection of personal data for the procedure of the contact form on our homepage. Personal data is all data that relates to you personally (for example: name, address, e-mail addresses, phone number etc.).

1. Contact Details and Company Data Protection Officer

Responsible referred to Article 4 paragraph 7 GDPR is TEXAID Textilverwertungs-AG, Militärstrasse 1, 6467 Schattdorf, phone +41 41 874 54 00, fax +41 41 874 54 01, info@texaid.ch. The company data protection officer of TEXAID Textilverwertungs-AG can be contacted at the above-mentioned address or at datenschutz@texaid.ch.

2. Purposes of Data Processing, Legal Bases and Duration of Data Storage

(1) When you contact us by e-mail or through a contact form, the information you provide (your e-mail address, your name and telephone number and address if applicable) will be stored by us to answer your questions. We delete the data that arises in this context after the storage is no longer required, or limit the processing if there are statutory retention requirements.

(2) If we rely on contracted service providers for individual functions of our offer or if we use your data for advertising purposes, we will inform you in detail below about the respective transactions. In doing so, we also name the specified criteria for the storage duration.

3. Your Privacy Rights

(1) You have the following rights with respect to the personal data concerning you:

- right to information,
- right to rectification or erasure,
- right to restriction of processing,
- right to object to the processing,
- Right to data portability

(2) You have also the right that you can complain to the regulating authority about data protection issues: Eidgenössischer Datenschutz- und Öffentlichkeitsbeauftragter (EDÖB)
Feldeggweg 1, CH-3003 Bern

4. Collection of personal data when visiting our website

(1) In the case of merely informative use of the website, also if you do not register or otherwise provide us with information, we only collect the personal data that your browser transmits to our server. If you wish to view our website, we collect the following information that is technically necessary for us to display our website and to ensure its stability and safety. The legal basis for this is Article 6 paragraph 1 sentence 1 letter f of the GDPR.

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These are the following data:

- IP address
- Date and time of the request
- Time zone difference to Greenwich Mean Time (GMT)
- Content of the requirement (concrete page)
- Access status / HTTP status code
- Each transmitted amount of data
- Website from which the request comes
- Browser
- Operating system and its interface
- Language and version of the browser software.

(2) In addition to the mentioned data, cookies are stored on your computer when you use our website. Cookies are small text files that are stored on your hard disk and assigned to the browser you are using, and that provide certain information to the person who sets the cookie (here, through us). Cookies can not run programs or transmit viruses to your computer. They serve to make the Internet offer more user-friendly and effective overall.

(3) Use of cookies:

- a) This website uses the following types of cookies, the scope and operation of which are explained below:
 - Transient cookies (see b)
- b) Transient cookies are automatically deleted when you close the browser. These include in particular the session cookies. These store a so-called session ID, with which various requests from your browser can be assigned to the common session. This will allow your computer to be recognized when you return to our website. The session cookies are deleted when you log out or close the browser.
- c) You can configure your browser setting according to your wishes. For example, decline the acceptance of third-party cookies or all cookies. Please be aware that you may not be able to use all features of this site.
- d) We use cookies to identify you for follow-up visits if you have an account with us. Otherwise you would have to log in again for each visit.

5. More features and offers of our website

(1) In addition to the purely informative use of our website, we offer various services that you can use if you are interested. To do this, you will generally need to provide other personal information that we use to provide the service and for which the mentioned data processing principles apply.

(2) In part, we use to process your data from external service providers. These have been carefully selected and commissioned by us, are bound by our instructions and are regularly inspected.

(3) Furthermore, we can pass on your personal data to third parties, if action participations, competitions, contracts or similar services are offered by us together with partners. For more information, please refer to your personal data or below in the description of the offer.

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6. Opposition or revocation against the processing of your data

(1) If you have given your consent to the processing of your data, you can revoke them at any time. Such revocation will affect the admissibility of the processing of your personal data after you have given it to us. The legality of the data processing carried out on the basis of the consent until the revocation remains unaffected by the revocation.

(2) Insofar as we base the processing of your personal data on the balance of interests, you may object to the processing. This is the case if, in particular, the processing is not required to fulfill a contract with you, which we describe in each case in the following description of the functions. In the event of such a disagreement, we ask you to explain the reasons why we should not process your personal data as we have done. In the case of your justified objection, we will examine the situation and will either discontinue or adapt the data processing or point out to you our compelling legitimate reasons on which we continue the processing.

(3) Of course, you may object to the processing of your personal data for advertising and data analysis purposes at any time. About your advertising conflict you can inform us under the following contact details:

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